

# Tamil Nadu e-District Application Training Manual

504-Application for Renewal



Public services closer home



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# E-DISTRICT TAMIL NADU USER MANUAL (Government of Tamil Nadu)

## 1. Project Overview

Districts are the de facto front-end of government where most Government-to-Consumer or G2C interaction takes place. The e-District project was conceptualized to improve this experience and enhance the efficiencies of the various Departments at the district-level to enable seamless service delivery to the citizen.

Front-ends under the scheme, in the form of citizen facilitation centers, are envisioned to be built at District, Tashildhar, and Sub-division and Block levels. Indicative services planned to be delivered through this MMP include:

**Certificates:** Creation and distribution of certificates for income, nativity, community, domicile, caste, Birth, Death etc.

Linking with other e government projects: Birth Certificate COC, Death Certificate COC etc

Information Dissemination: About government schemes, entitlements, etc.

Assessment of taxes: Property tax, and other government taxes.

Utility Payment: Payments relating to electricity, water bills property taxes etc.

**General Information** 

#### Let's Start!!

# **1.1. Tools Required**

You will be provided with the following basic infrastructure:

- Computer (CPU, Monitor, Keyboard & Mouse)
- Network Connection (as per requirement)
- Peripherals (as per requirement)
  - Browser (Google chrome, Version 37)
- Uninterrupted Power Supply (UPS)

# 1.2. Starting your Computer

# <u>Steps</u>

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- 1. Ensure all cables are connected between the computer, network connection, peripherals & UPS
- 2. Plug the UPS to the electrical socket
- 3. Switch 'ON' the electrical socket
- 4. Switch 'ON' the UPS
- 5. Press the 🤎 (power button) on the computer



6. Allow the system to boot up

	1. 2. 3.	Switch 'ON' the UPS only after you have switched 'ON' the power socket Switch 'ON' the computer only after you have switched "ON' the UPS Switch 'OFF' the power socket in there is an electrical spark in the socket
8	4. 5.	Do not start the computer in case the UPS is not fully charged Do not start the computer in case any of the wires are in contact with water sources / moisture
-	6.	In case you are not sure whether the computer is connected in the right way – please contact the system engineer

## 2. Purpose

The purpose of this User Manual is to help user in running E-District application. The manual consist of steps used for registering service request and processing of application request at different levels using e- district Application.

#### 3. Scope

The scope of this document is to provide Support and Guidance to End Users to access the e-district application.

#### 4. Getting Started

Following points and guidelines may be referred while accessing the e-district application:

- User must have valid username and password
- Make relevant and correct entries only
- Recheck the entries before clicking on Submit button
- Mandatory fields cannot be left blank
- Mandatory/Optional documents should be attached as per requirement
- Do not make false entries

To launch E district - ONLINE

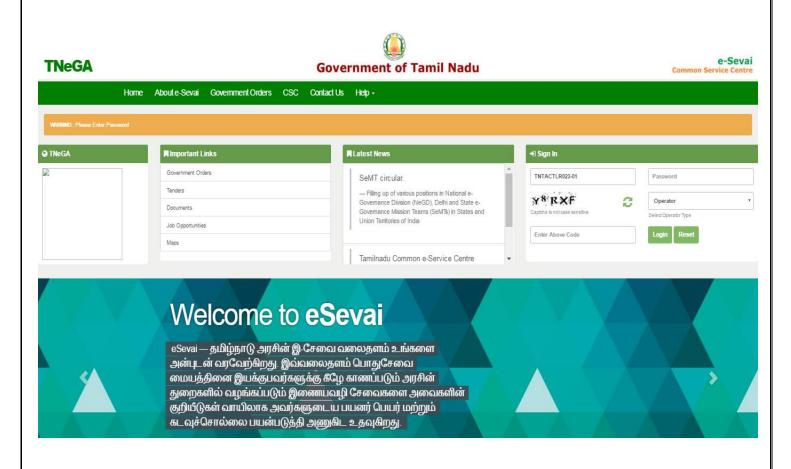
- a. Double click on the 堅 to open the browser
  - i. The browser will be open with default page or blank page
  - ii. Enter the URL and press enter button on keyboard

User starts with the given steps after opening the internet explorer

STEP 1: Open the Tamil Nadu e-District website by typing the below given URL in address bar of browser



STEP 2: Below Screen will display.



#### 5. The Objective of E-district Tamil Nadu

E-District Tamil Nadu application will allow citizen to apply, pay, track and receive on-line various services as stated below from stipulated Government authorized named LMK/Department centres or Government offices/counters:

- 1. Issuance of Birth Certificates COC
- 2. Issuance of Death Certificate COC
- 3. Issuance/Registration Agriculture Income Certificate
- 4. Issuance/Registration Unemployment Certificate
- 5. Issuance/Registration Widow Certificate
- 6. Issuance/Registration Family Migration Certificate
- 7. Electricity Bill Payment Service etc..
- 6. Application for Renewal

**STEP 1:** Open the e-District Government of Tamil Nadu link.

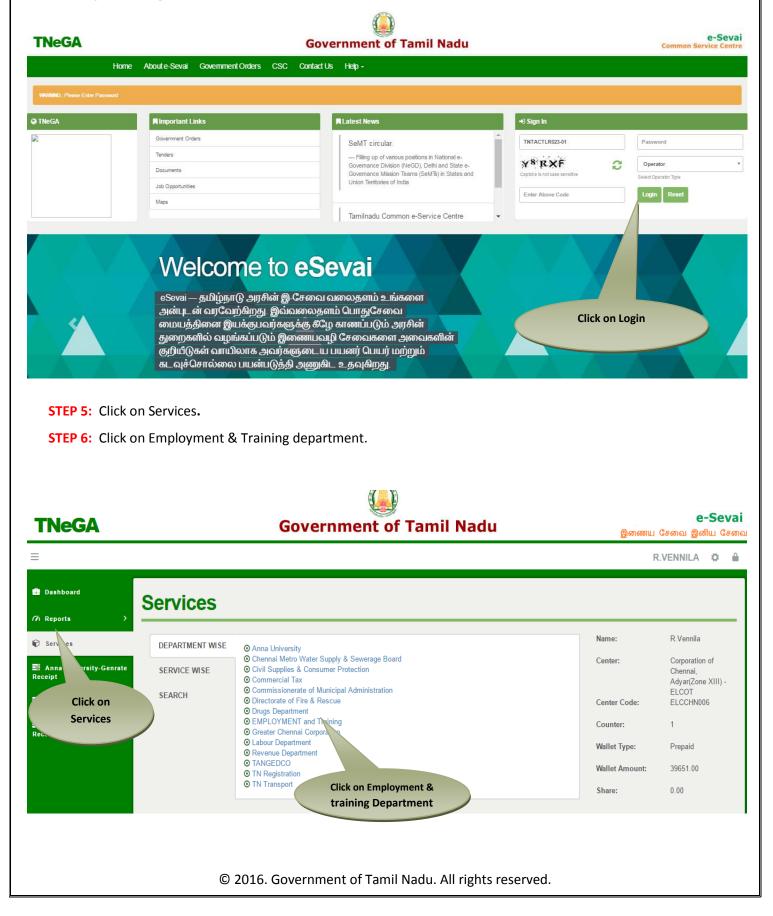
STEP 2: Operator Login Page display like this.

**STEP 3:** Enter the Correct login credentials.



STEP 4: Click on Login.

6.1. Operator Login



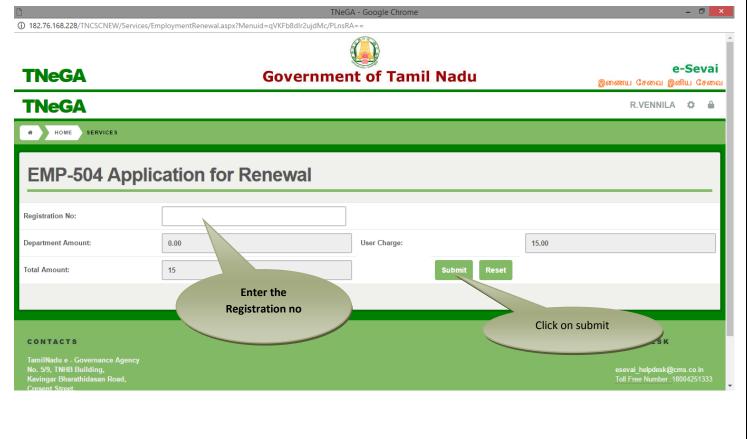


#### STEP 7: Click on "Application for Renewal"..

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<ul> <li>♥ Services</li> <li>■ Anna University-Genrate Receipt</li> </ul>	DEPARTMENT WISE     EMPLOYMENT and Training       SERVICE WISE     10 • records per page   Search:	Back Center: Corporation of Chennai,
S Reprint Receipt E Electricity Connection Receipt	SEARCH CHMP-501 Application For Profile Updation EMP-502 Printing of Registration Id EMP-503 Application For Registration EMP-504 Application for Renewal Showing 1 to 4 of 4 entries	Adyar[Zone XIII) - ELCOT Center Code: ELCCHN006 Counter: 1 Next → Wallet Type: Prepaid
	Click on Application for renewal	Wallet Amount: 39651.00 Share: 0.00

A P

After clicking on the Printing of Registartion ID it will redirect to the this module like below screen now enter the registration id and click on submit.





# STEP 8: Once submitted, click on OK, it will get renewed and receipt will be generated.

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STEP 9: Download the real File Edit View Window Help Home Tools TNELCCHN0030 TNELCCHN0030	TNELCO	CHN00300815.pdf -	Adobe Acrobat	· .	s PDF receip	t. – a × ? Sign In
,	ரசீது எண் / Receipt No: TN-962017011 விண்ணப்பதாரர் / Applicant Name: J. துறையின் பெயர் / Department Name வேலைவாய்ப்பு மற்றும் பயிற்சி Employment & Training	AMUNA.M e: 1த்துறை /	Lb / e-Sevai Centr ECEIPT பதிவு எண் /Regis பரிவர்த்தனை எ NELCCHN003006 பின்ணப்பித்த விண்ணப்பித்த விண்ணப்பித்த Yinning of Registratio	e tration No : TPD2013F00000159 195 ( කුණු) / Application date : 04-0 රෙනෙධෙ / Applied for Service n Id	1-2017	
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## 7. Disclaimer

User manual is prepared as per the existing application; however actual screen shots may vary for few cases.