

Tamil Nadu e-District Application Training Manual

Certificate for Loss of Educational Recordsdue to disasters (REV-111)

Revenue Department



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E-DISTRICTTAMIL NADU USER MANUAL

(Government of Tamil Nadu)

1. Project Overview

Districts are the de facto front-end of government where most Government-to-Consumer or G2C interaction takes place.

The e-District project was conceptualized to improve this experience by creating an automated workflow system for the district administration and help in providing the citizen efficient department services through Common Service Centers (CSCs), the primary front end channels envisaged under the National e-Governance Plan by Department of Information Technology (DIT), Ministry of Communication and Information Technology (MCIT), Government of India.

2. General Information

Let's Start!!

2.1.Tools Required

You will be provided with the following basic infrastructure:

Computer (CPU, Monitor, Keyboard & Mouse)

Network Connection (as per requirement)Peripherals (as per requirement)

Browser (Google chrome, Version 37)

Uninterrupted Power Supply (UPS)

2.2.Starting your Computer

<u>Steps</u>

- 1. Ensure all cables are connected between the computer, network connection, peripherals & UPS
- 2. Plug the UPS to the electrical socket
- 3. Switch 'ON' the electrical socket
- 4. Switch 'ON' the UPS
- 5. Press the (power button) on the computer
- 6. Allow the system to boot up.



- 1. Switch 'ON' the UPS only after you have switched 'ON' the power socket
- 2. Switch 'ON' the computer only after you have switched "ON' the UPS
- 3. Switch 'OFF' the power socket in there is an electrical spark in the socket



Tamil Nadu e-District Application User Manual



- 4. Do not start the computer in case the UPS is not fully charged
- 5. Do not start the computer in case any of the wires are in contact with water sources / moisture



6. In case you are not sure whether the computer is connected in the right way – please contact the system engineer

3. Purpose

This document is an integral part of e-District application user manuals. The objective of this document is to provide step-by-step assistance to the user on how to apply for Certificate for Loss of Educational Records due to disasters through the e-District Portal.

4. Scope

The scope of this document covers the 'Certificate for Loss of Educational Records due to disasters' service offered under the **Revenue Department**.

5. Getting Started

Following points and guidelines may be referred while accessing the e-Sevai/e-District application:

- User must have valid username and password
- Make relevant and correct entries only
- Recheck the entries before clicking on Submit button
- Mandatory fields cannot be left blank
- Mandatory/Optional documents should be attached as per requirement
- Do not make false entries

6. Services Offered under Revenue Department

Following services areoffered under the Revenue Department:

- 1. REV-101 Community certificate
- 2. REV-102 Nativity certificate
- 3. REV-103 Income Certificate
- 4. REV-104 First Graduate Certificate
- 5. REV-105 Deserted Woman Certificate
- 6. REV-106 Agricultural Income Certificate
- 7. REV-107 Family Migration Certificate
- 8. REV-108 Unemployment Certificate

- 9. REV-109 Widow Certificate
- 10. REV-111 Certificate for Loss of Educational Records due to Disaster
- 11. REV-113 Inter Caste Marriage Certificate
- 12. REV-114 Legal Heir Certificate
- 13. REV-115 Other Backward Classes (OBC) Certificate
- 14. REV-116 Residence certificate
- 15. REV-117 Small / Marginal Farmer Certificate
- 16. REV-118 Solvency Certificate
- 17. REV-119 No Male Child Certificate
- 18. REV-120 Unmarried Certificate
- 19. REV-401 Licence under Pawn Broker Act
- 20. REV-402 Money Lender's Licence

7. Certificate for Loss of Educational Records due to disasters

Following steps describe how to apply for the Certificate for Loss of Educational Records due to disasters through the e-District Portal:

STEP1: Go to the e-Sevai(Government of Tamil Nadu) Web Portal.

STEP 2:Enter the login credentials.

Make sure 'Operator' is selected in the **Operator Type**field.

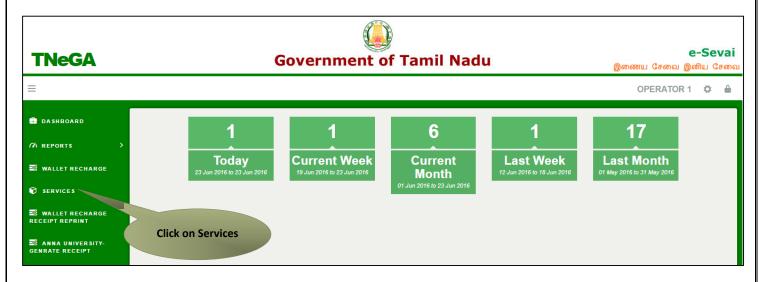
STEP 3:Enter Captcha code.

STEP 4:Click on Login.



e-Sevai Dashboard will appear.

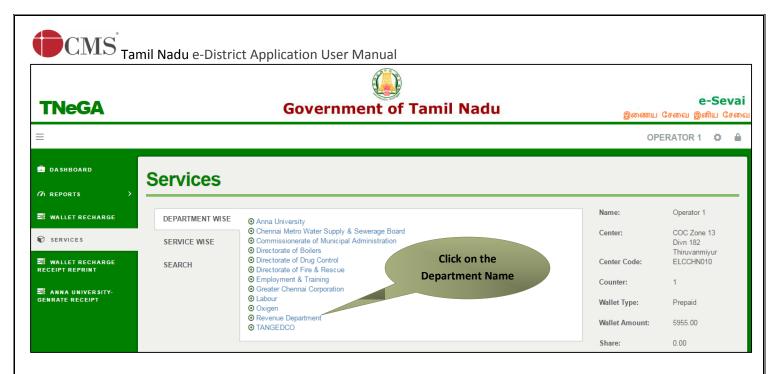
STEP 5:Click on Serviceson the left panel.



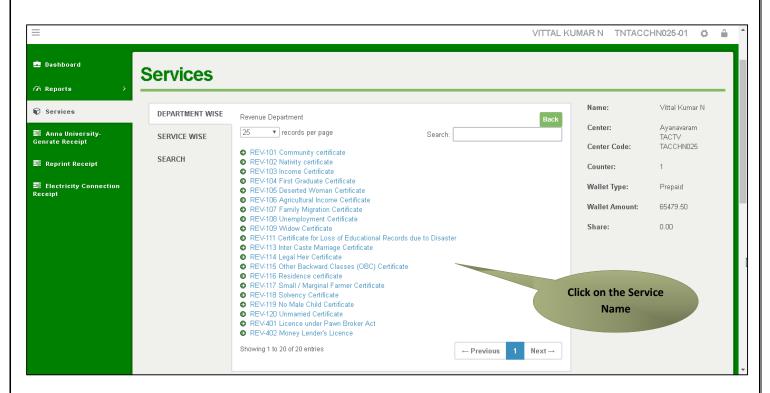
Department Wise service listing will appear.

STEP 6:Click on **Revenue Department**.

You can also switch to the **Service Wise** listing, or switch to **Search** and search a particular service using keywords.

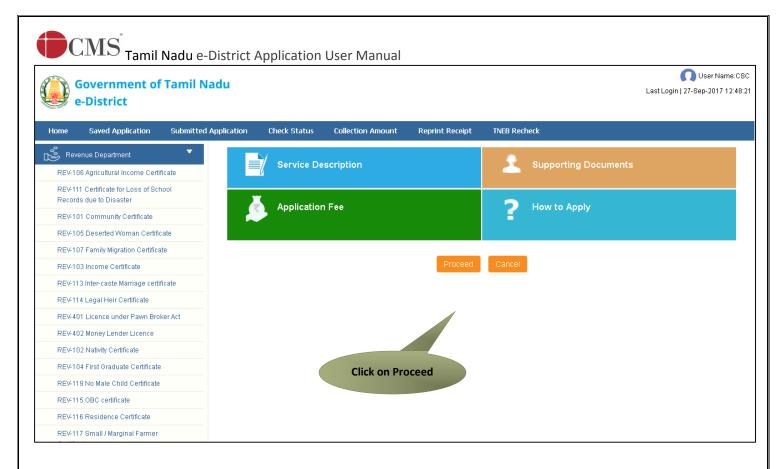


STEP 7:Click on REV-111 Certificate for Loss of Educational Records due to disasters.



You will be redirected to the service page on the Tamil Nadu e-District Web Portal.

STEP 8:Click on Proceed to continue.



Applicant Search form will appear. Search can be performed using the following options:

- Applicants CAN Number
- Applicant Name
- Applicant Father Name
- Applicant Mobile Number
- Applicant Email Id
- Applicant Date Of Birth

The **green asterisk** signifies that the available search options are **optional** mandatory.

An applicant can apply for the Certificate for Loss of Educational Records due to disasters provided he/she is having a unique CAN number.

If the applicant doesn't have a unique CAN Number, he must register for CAN to access the application form for Certificate for Loss of Educational Records due to disasters.

7.1. Registering for CAN (Citizen Access Number)

STEP 1:Click on the 'Click here' link to apply for CAN Registration.

lication	Check Status	Collection Amount	Reprint R		
REV-11	1 Certificate fo	or Loss of Educat	tional	Click to apply for CAN Registration	
Note: Ap	pply for the service as	per the given instruction	s :-		
Applicant	r applicant doesn't have apply for CAN registrati ts Aadhar Number / CA ர விண்ணப்பதாரர எண் *	.N	proceed butto	Applicant Name *	
Applicant	t Father Name *			Applicant Mobile Number *	
Applicant	t Email Id *			Applicant Date of Birth *	
				Search	

The below figure shows the CAN Registration form.

STEP 2:Fill up all mandatory details in the form prescribed format.

CAN Registration Fields Marked With Asterisk(*) Are Mandat	District Applicatio		Fill up the CAN Registration form	
Applicant Detail				
Document Type 1 *	Aadhaar Number	•	Document Type 2	Please Select ▼
Aadhaar Number *	452110212145			
Appellation *	Shri / ശ്രീ	•		
Applicant Name *	Krishnan P		பெயர் <mark>*</mark>	கிருஷ்ணன் பி
Gender/பாலினம் *	Male	•	Marital Status / திருமண நிலை *	Unmarried ▼
Date Of Birth / பிறந்த தேதி *	15/10/1985			
Relationship / உறவு *	Guardian	•		
Father/ Husband / Guardian / Mother Name *	R L Murugan		தந்தை / கணவர் / பாதுகாவலர் / தாயின் பெயர் *	ஆர் முருகன்
Religion/மதம் *	Christian	•		
Community / சாதி *	BC	•	Occupation / வേலை *	Farmers,Fisherman,H∟ ▼
Education Qualification / கல்வித்தகுதி				
Current Address / தற்போதைய	முகவரி			
State / மாநிலம்	Tamil Nadu	₩	District / மாவட்டம் *	Perambalur / பெரம்เ ▼
Taluk/வட்டம் *	Perambalur / பெரு	ioι ▼	Revenue VIIIage / கிராமம் *	Aiylur / அயிலூர் ▼
Admin Unit / நிர்வாக அலகு	Please Select	•	Area or Ward No. / Name / பகுதி (அ) வார்டு எண் / பெயர்	
Street No. / Name *	101 Willow Bound R	d	தெரு எண் / பெயர் <mark>*</mark>	101 வில்லோ பௌ
Block No. / Name			Building / Door / Flat No. *	201
Pin Code/அஞ்சல் எண் *	621103		Street Name(only for Chennai district) / தெரு பெயர் *	Please Select ▼
If Permanent Address Same As Current Address Contact Details	•			
Phone / Landline No. With STD Code			Mobile Number / தொலைபேசி எண் *	9654940607
Email ld/மின்னஞ்சல் முகவரி *				
Generate OTP				
Bank Details				
Junk Details			Account Number	
Bank Name			Click to	

STEP 3:Click on **Register** to submit form.



Note: You would be required to generate and verify OTP before submitting the form.

Contact Details		
Phone / Landline No. With STD Code	Mobile Number / தொலைபேசி எண் *	9654940607
Email ld / மின்னஞ்சல் முகவரி *		
Generate OTP		
Enter OTP *		
1902		
confirm OTP		

On successful CAN Registration, the CAN Number will be shown.



The applicant may now proceed with applying for the Certificate for Loss of Educational Records due to disasters by clicking on the **Proceed** button.

7.2. Applying for Certificate for Loss of Educational Records due to disasters

If the applicant is having a unique CAN Number his/her record will be shown in the search results.



1. l1 2. l1		Number: Pleas re CAN Numb	instructions:- ee enter CAN Number or any of the field in below: er: Click on Register button.	ield then click on Searc	h Button in order	to proceed.	
	: CAN Number/ குடிப த எண் *	эக்கள் 13	31603011212 Applican	Name *			
pplicant	Father Name *		Applicant				
pplicant	Email Id *		Applican	Applicant Date of Birth *			
			Search		Search res	ults	
	CAN Number	Name	Father / Husband / Guardian / Moth	er Name	Date of Birth	Mobile	Email-ld
0	1331603011212	Krishnan P	R L Murugan		15-Oct-1985	9888982480	

STEP 1:Select the record by clicking on the option button against the desired record.

STEP 2:Click on Proceed.

CAN details of the applicant may be modified by clicking on the **Edit CAN Detail** button.

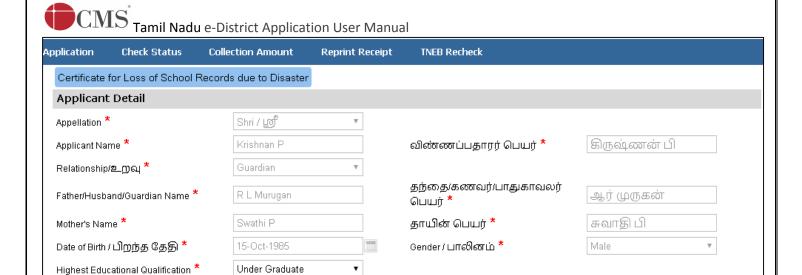
The Save as New option allows you to save the same CAN Number with different applicant details.



7.2.1. Filling upCertificate for Loss of Educational Records due to disastersform

SECTION1:Applicant Details

Applicant details as specified during the CAN registration will appear pre-filled in the form. These details are non-editable. Specify highest educational qualification of the applicant.



SECTION 2: Current Address

Applicant's current address details will appear pre-filled in the form. These details are non-editable.



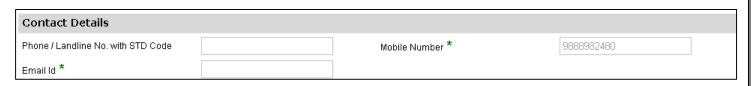
SECTION 3: Permanent Address

Applicant's permanent address details will appear pre-filled in the form. These details are non-editable.



SECTION 4: Contact Details

Applicant's contact details will appear pre-filled in the form. These details are non-editable.

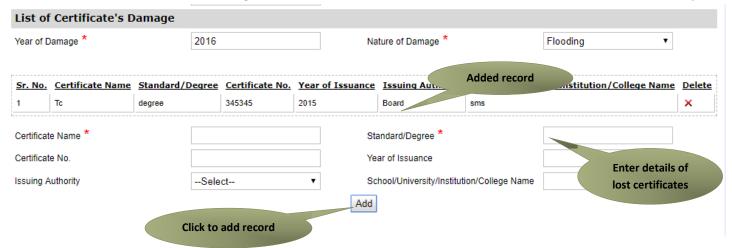




SECTION 5:List of Certificates Lost

Specify the year and nature of damage for the certificates.

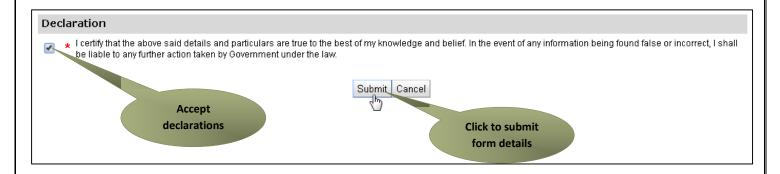
Enter details of lost certificates using the available fields and **Add** button. Added records will be show on the top.



SECTION 6:Declaration

Accept **Declarations**.

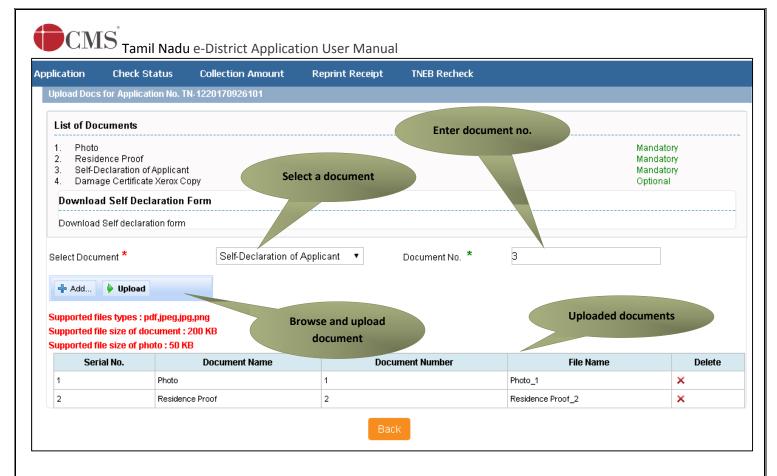
Click on **Submit**. The 'Cancel' button closes the application form.



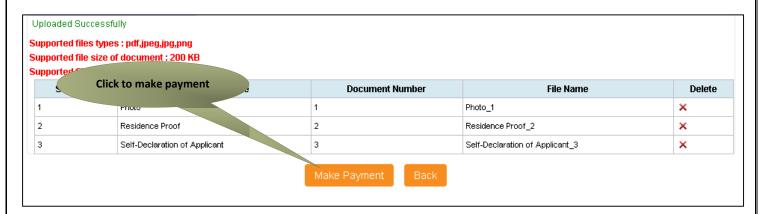
Next screen will show a list of required documents.

Attach the documents in prescribed file size and file type. Uploaded documents will be shown at the bottom. You may remove any uploaded document using the **cross** sign.

Please note that the 'Upload' button will appear once you browse and add a document.

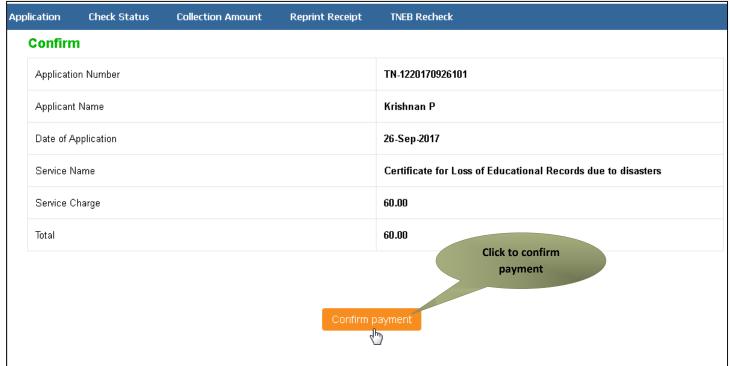


After uploading the documents, click on 'Make Payment'.



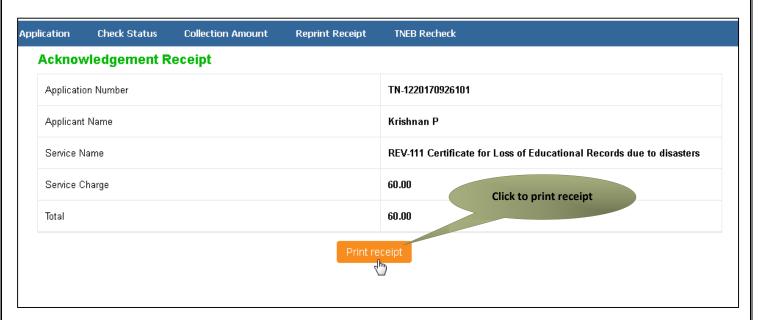
Payments page will appear. Amount payable (Total Fees) will be shown on screen. Click on Confirm Payment.





Acknowledgement receipt will be shown.

Click on **Print Receipt** to download/print the receipt.



The below figure shows the preview of the acknowledgement receipt.



ஒப்புகைச்சீட்டு

ரூபாய். 60.00

வருவாய்த் துறையால் வழங்கப்படும் REV-111 கல்வி ஆவணங்கள் பேரிடரால் தொலைந்தமைக்கான சான்றிதழ் பெறுவதற்காக பெரம்பலூர் மாவட்டம், 201, கொளக்காநத்தம், வேலூர், பெரம்பலூர், பெரம்பலூர், 621103 என்ற நிரந்தர முகவரியை கொண்டவரும், பெரம்பலூர் மாவட்டம், 201, கொளக்காநத்தம், வேலூர், பெரம்பலூர், பெரம்பலூர், 621103 என்ற முகவரியில் தற்போது வசித்து வரும் ஸ்ரீ கிருஷ்ணன் பி என்பவரிடம் குடிமக்கள் கணக்கு எண் (CAN) 1331603011212 வாயிலாக 26/09/2017 அன்று விண்ணப்ப எண் TN-1220170926101 பெற்றமைக்கான ஒப்புகை வழங்கப்படுகிறது.

இதற்கென மின் மாவட்ட சேவை கட்டணமாக ரூ. 60.00/- (ரூபாய் அறுபது மட்டும்) பெறப்பட்டது.

மையத்தின் அடையாள எண் null

இசேவைமையபொறுப்பாளரின்

கையொப்பம்

இச்சேவையை பெறுவதற்காக அளிக்கபட்ட விவரங்கள் அனைத்தும் உண்மை எனநான் உறுதி அளிக்கிறேன்.

18004251333

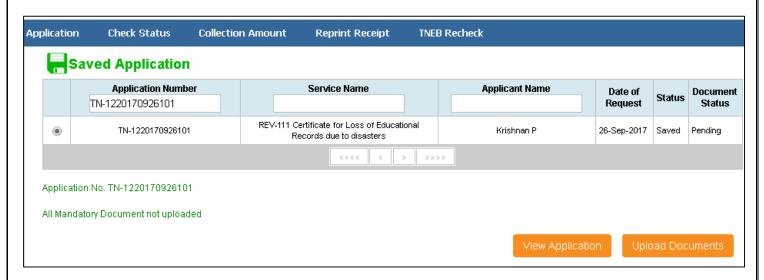
விண்ணப்பதாரரின் கையொப்பம்

இச்சேவை தொடர்பான புகார் ஏதும் இருப்பின் மேற்கண்ட கட்டணமில்லா தொலைபேசி எண்ணைத் தொடர்புகொள்ளலாம்.

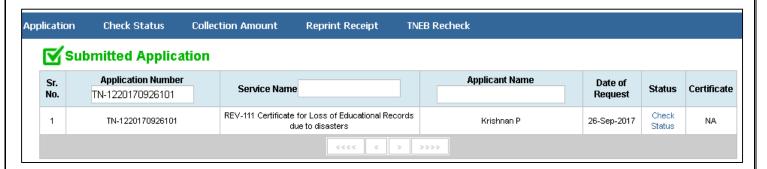


Please Note:

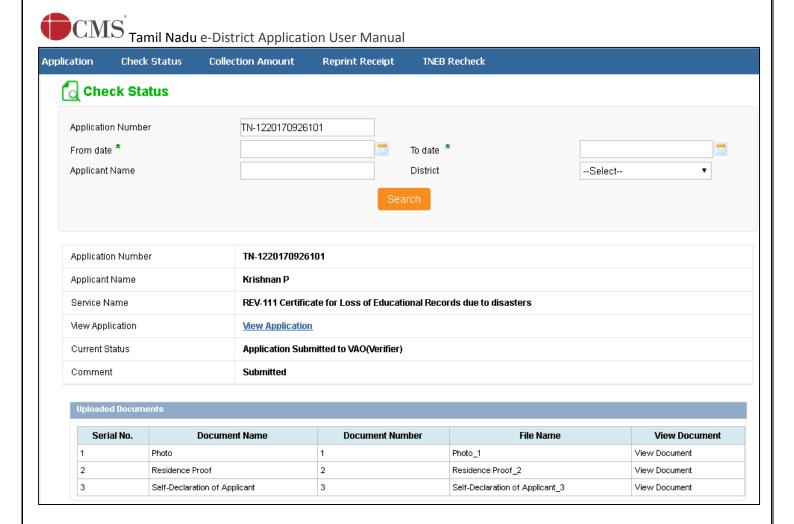
After submission (clicking on the Submit button), the application will be saved as draft. You can find draft applications under the **Saved Application** section and upload documents or make payment as required.



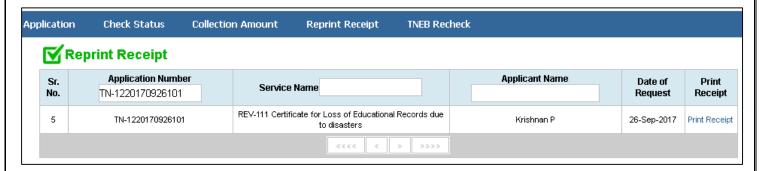
Submitted applications can be viewed under the **Submitted Application** section.



The current status of an application can be checked from the **Check Status** section.



Acknowledgement receipts can be re-printed from the **Reprint Receipt** section.



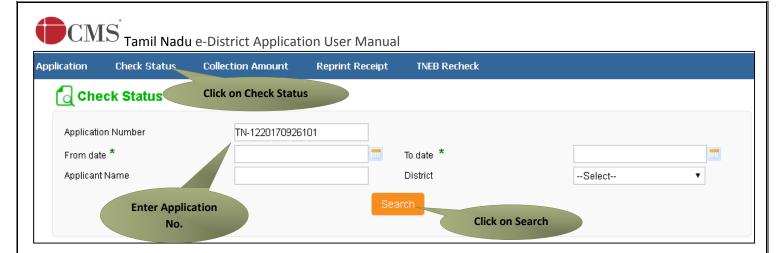
7.3. Downloading Certificate

Once the application is approved and digitally signed, the Certificate for Loss of Educational Records due to disasterscan be downloaded from the **Operator's desk** and handed over to the applicant.

STEP 1:Click on **Check Status**.

STEP 2:Enter **Application Number**.

STEP 3:Click on **Search**.



The application will show up.

STEP 4:Click on **Download certificate** link.

Application Numb	oer	TN-122017092610)1					
Applicant Name		Krishnan P						
Service Name		REV-111 Certificat	ate for Loss of Educational Records due to disasters					
Mew Application		View Application	1					
Current Status		Application Appro	oved					
Comment		Approved.						
Certificate		Download certific	ate					
Uploaded Documents Click to download								
Serial No.	Documer	nt Name	certificate	File Name	View Document			
1	Photo		1	Photo_1	View Document			
2	Residence Proof		2	Residence Proof_2	View Document			
3 Self-Declaration of Applicant		3 Self-Declaration of Applicant_3		View Document				

The certificate will be downloaded.

The below figure shows the preview of the Certificate for Loss of Educational Records due to disasters.





கல்வி ஆவணங்கள் பேரிடரால் தொலைந்தமைக்கானச் சான்றிதழ்

Certificate for loss of Educational Records due to Disasters

நாள் / Date: 10-Feb-2018

சான்றிதழ் எண் / Certificate No: TN-1220180209102

திருச்சிராப்பள்ளி மாவட்டம், லால்குடி வட்டம், ஆதிகுடி கிராமம் / நகரம், 23 தெரு, 43 கதவு எண் என்ற முகவரியில் வசிக்கும் **ஸ்ரீமதி பிரபா** தந்தையின் பெயர் திரு ராஜா என்பவரது பின்வரும் அசல் சான்றுகள் 2017 அன்று நிகழந்த வெள்ளம் பேரிடர் காரணமாக தொலைந்து விட்டது / சேதமடைந்துவிட்டது எனச் சான்றளிக்கப்படுகிறது.

It is certified that the following certificate(s) of Smt. Prabha daughter of Thiru Raja residing at Door No. 43, 23 Street, Adhikudi Revenue Village/Town, Lalgudi Taluk, Thiruchirappalli District was/were lost/damaged due to Flooding disaster on 2017.

சான்றிதழ் பெயர் /	சான்றிதழ் எண் /	வகுப்பு / பட்டம் /	வழங்கப்பட்ட ஆண்டு /	சான்று வழங்கிய அமைப்பு/அலுவலர் /
Certificate Name	Certificate No	Class / Degree	Year of issue	Issuing Authority / Officer
тс	34546	DEGREE	2010	BOARD

மாவட்டம் /District : Thiruchirappalli வட்டம் /Taluk : Lalgudi

பதவி /Designation : வட்டாட்சியர் /Tahsildar

குறிப்பு / Remarks :

இச்சான்றிதழ் மின்கையொப்பம் இடப்பட்டதால், கையொப்பம் அல்லது முத்திரை தேவையில்லை / This certificate is digitally signed and does not require any seal or signature.

ஆவண விவரங்களை உறுதி செய்ய:

(அ) TN-1220180209102 என்ற தனிப்பட்ட சான்றிதழ் எண்ணை http://tnedistrict.tn.gov. in/eda/VerifyCerti.xhtml ல் உள்ளீடு செய்து சரிபார்க்கவும்.

(அல்லது)

(ஆ) கைப்பேசி கேமராவின் 2D barcode படிப்பான் மூலம் இணையதளத்தில் சரிபார்க்கவும்.

Genuineness of the certificate can be verified by.

(a) Keying in the unique certificate number TN-1220180209102 in the URL http://tnedistrict.tn.gov. in/eda/VerifvCerti.xhtml.

(b) Reading the 2D barcode with mobile barcode reader and verify through online.

இச்சான்றிதழ் 10-Feb-2018 அன்று 19:05:10 நேரத்தில் அச்சடிக்கப்பட்டது.

The Certificate was printed on 10-Feb-2018 at 19:05:10.

